

# In need of housing advice?

Tell clients to search  
**'Shelter housing advice'** for:



## Housing advice



- Information and guides
- Searchable by topic
- Available 24/7

## Webchat



- Fast, personalised advice
- Links to further information
- An emailed copy of your chat

**Help us reach more people in urgent housing need.  
Please only refer clients to our emergency helpline if:**

- they're homeless or likely to be homeless within 56 days
- they're at risk of harm

Access our online advice and emergency helpline at [shelter.org.uk/get\\_help](https://shelter.org.uk/get_help)



# Shelter