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4th February 2026

Consultation regarding Taxi Fares in Edinburgh

Jacobs have been commissioned by City of Edinburgh Council to carry out a review of the taxi fare tariff in Edinburgh. Attached to this letter is a copy of the current fare tariff for your information. As part of this study, consultation has been undertaken with the public to understand their views on the existing tariff. In addition to public consultation, we wish to engage with local stakeholders to obtain their views. We would be grateful for your views on the following:

1. **Level and structure of taxi fares**
   - is the fare structure easy to understand?
   - are fares considered to be high, medium or low during the daytime and night-time hours?
   - would the use of taxis increase if fares were cheaper?
   - views on the nighttime tariff
   - are the two festive fare tariffs easy to understand and interpret?
   - should there be a separate tariff for taxis over the festive period?
   - what times should the festive tariff be applicable?

2. **Views on extra charges for:**
   - Additional passengers
   - Luggage
   - Cleaning Fee
   - Cancellation fee

3. **Any other comments?**

The information you provide will be summarised in the report and included, in full, in the appendices to the final report. In order that I may incorporate any comments you may have

into the report, I would appreciate it if you could let me have any contribution by **February 22nd 2026**. Please provide your comments via email (liz.richardson@jacobs.com).

Regards

Liz Richardson
Director
Liz.Richardson@jacobs.com

THE CITY OF EDINBURGH COUNCIL

FARE TABLE FOR TAXIS

With effect from 9 December 2024

FARE TABLE FOR TAXIS

FOR UP TO 2 PASSENGERS

TARIFF 1 Monday - Friday 6am - 6pm	**TARIFF 2** Monday - Friday 6pm - 6am the following day 6am Saturday - 6am Monday
TARIFF 3 Monday - Friday 6am - 6pm during Christmas and New Year period	**TARIFF 4** 25 December – ALL DAY 1 January – ALL DAY Where Christmas period falls on Saturday and Sunday – ALL DAY Monday - Friday between 6pm and 6am during Christmas and New Year period
CHRISTMAS PERIOD **NEW YEAR PERIOD**	**6pm on 24 December to 6am on 27 December** **6pm on 31 December to midnight on 2 January**

CHARGES	TARIFF 1	TARIFF 2	TARIFF 3	TARIFF 4
• Initial hire not exceeding 451m • Initial 105 seconds of waiting time • Combination of initial time and distance	**£3.60**	**£4.80**	**£4.60**	**£5.75**
• Each additional 148m up until 1783m and thereafter each additional 172m • Each additional 32 seconds of waiting time • Combination of additional time and distance	**£0.30**	**£0.30**		
• Each additional 162m up until 1909m and thereafter each additional 187m • Each additional 34 seconds of waiting time • Combination of additional time and distance	**–**	**–**	**£0.40**	**£0.52**

EXTRA PAYMENTS

When more than 3 passengers		**Each**	**£0.40**
Note: Only 2 children under 12 years will be reckoned as one passenger. No extra fare will be charged for one child under 5 years of age.			
Each Passenger must be properly seated			
Call Out Charge Applicable when pre-booked	**£0.80**	**Edinburgh Airport** a) Hires ending at Edinburgh Airport 'Pick-up and Drop-off Zone' (see Note 4 below) b) Hires commencing at Edinburgh Airport **The amount charged at the gate subject to a maximum of £6.00, providing it is no more than the actual amount charged**	
Cancellation Fee Applicable when taxi is pre-booked but not used	**£2.20**		
Soiling Charge – maximum of £50.00 payable by a passenger, where a vehicle is required to be removed from service for cleaning in order for it to be restored to a usable state and condition			

NOTES

(1) The above Tariff is applicable only within the City of Edinburgh.

(2) Any hire which terminates outside the City of Edinburgh area – FARE MUST BE NEGOTIATED AND AGREED WITH DRIVER BEFORE THE JOURNEY COMMENCES.

(3) A copy of the Licensing Conditions can be inspected at the Council's Licensing Offices, 10.19, City Chambers, 249 High Street, Edinburgh EH1 1YJ and downloaded from www.edinburgh.gov.uk

(4) The Airport Extra is payable if a passenger is dropped off at the Pick-up and Drop-off Zone ('PUDO') at Edinburgh Airport, and the driver has explained to the passenger before the start of the journey – (1) The driver will take the passenger to the PUDO and there is a £6.00 charge for this. (2) If the passenger states that they are disabled, then the £6.00 charge still has to be paid, but the driver understands that the passenger can reclaim this from the airport's parking help desk in the PUDO lobby. (3) If the passenger wishes to avoid the £6.00 charge, they can use the Free Drop-off and Pick-up zone. However, this is located further from the terminal and the passenger would need to make their own way to the airport building.

COMPLAINTS

Complaints can be made via any of the following options:

a. via email to Licensing.Enforcement@edinburgh.gov.uk

b. in writing to the Licensing Enforcement team, City of Edinburgh Council, Waverley Court, 4 East Market Street, Edinburgh EH8 8BG

c. by telephone via 0131 200 2000

Please have any relevant information to hand, such as the taxi's licence number, registration number and time and date of the incident.